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Typically crashes would be due to interfering programs, drivers, damaged files, or a hardware problem. The system crashing and restarting can be a serious problem and require a local PC tech to best troubleshoot (//support.blizza) Tj T* BT /F

I recently purchased Diablo 4, it keeps crashing. Sometimes

[answers.microsoft.com/en-us/windows/forum/all/i-recently-purch...](#)

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Battle

Close all Blizzard processes. Press Ctrl+Shift+Esc to open the Task Manager. Select the Processes tab. ...

Navigate to the folder containing the Battle directory: Press Windows Key+R to open the Run dialogue. ...

Delete the Battle folder.

Run Battle and update the game.

Clearing Cache and Deleting Files on a PlayStation, Xbox, or PC